

DCC-i Newsletter

September 2021

Welcome to our new look newsletter

As always, we would like to start with a big **Thank you!**

Thanks for sticking with us and supporting us to support your delegates. It helps us to get the best out of online training by keeping their camera's on, interacting, and taking part in meaningful peer learning.

Thanks for promoting the use of delegates joining the team which allows us to share so much more information with them and provide resources outside of the commissioned sessions.

We now have several areas where your staff bob in and post questions or ask for resources and we always do our best to help 😊

To help the sessions meet the needs of your service and of each individual delegate – it would really help us if registers could include job roles and any support needs

One little thing we would like you to add to your 'nag list' (we know you have one!) – please can you remind delegates they should not be arranging appointments during training time – especially the ones for things like Car MOT's!

We do understand sometimes people are on call or are juggling work and childcare, but we have had a big increase in people leaving sessions for long chunks of the day for personal or work appointments – which impacts on the learning for everyone.

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Launching our new catalogue

We are delighted to (finally) be able to announce the launch of our new look interactive CPD catalogue!

Thank you for bearing with us on this, we know it's long awaited, but we are thrilled to finally launch it!

You'll see when you click in, that it was a bit of a labour of love for the crew! Let us know what you think!

As always, each of our sessions will be bespoke to your groups, but this will give you some ideas of what is available from our crew!

Use the buttons down the left side of this page to go straight to a category or click on 'home' to go to the landing page and see the range of topics and areas that are available... let us know if you have any suggestions or requests!



Catalogue Home

Adult Health & Social Care

Children & Families

Mental Health

Social Work Skills



We specialise in developing training and learning programmes based on the requirements of our customers, and the knowledge and skills of our crew.

**IF CAN'T FIND WHAT YOU'RE
LOOKING FOR?**

We are always happy to discuss bespoke programme development.



Motivational Interviewing: Tools for Practice

Over twenty-years ago our two directors, Daisy & Chloe, studied a module as part of their social work training to learn how to use motivational interviewing in practice. Now, in 2021 they both say it's the tool they have used the most and found the most useful in a diverse range of practice contexts.

Motivational Interviewing originated in the 1980's and has been used by Drug and Alcohol Services for decades to promote service users to find their own commitment to making and sustaining meaningful changes in their lives.

Over the last 10 years there has been a growing evidence base for using Motivational Interviewing in both Children and Adult Social Care.

In Adult Social Care it can support vulnerable service users/customers who have capacity and traditionally refuse to work with services, to increase their engagement around behaviours such as hoarding, substance use, accepting health, social care or safeguarding support to improve their own wellbeing.

Motivational Interviewing is a Strengths-Based Restorative approach that practitioners can use to enable service users/customers to be the experts in their own lives and make the changes they want and need.

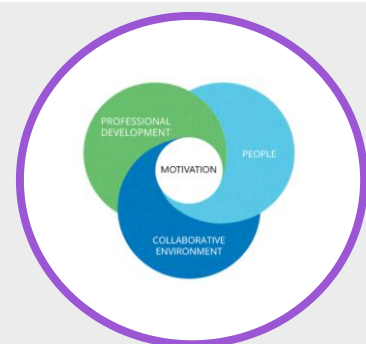
In Children's Social Care, parents and carers are often told what they are doing wrong and what needs to change to ensure the safety and welfare of children in their care. Families often struggle with this, rejecting the validity of concerns.

Motivational Interviewing is a great tool that can be used within Signs-of-Safety, Restorative, Systemic or Contextual Safeguarding to help families find their own reasons and commitment to change. This approach can be used in early help, child in need, child protection or looked after teams.

Our courses (from half day intro through to 2-day advanced) enables support staff, family support workers, care coordinators, Social Workers, Occupational Therapists, Nurses, and other Professionals to hone the skills of rolling with resistance, tackling denial and ambivalence, finding and strengthening motivation, support change and plan for and reduce the impact of relapse....and the feedback from our delegates so far is that it's really working for them in practice!

"I will be able to use the learnt techniques within my everyday visits whilst working with families. It will... support a restorative way of working."

(Participant, July 2021)



Introducing the Crew

As a practice consultancy we pride ourselves on the feet we keep in front-line practice. From BIA-ing to independent assessments and AMHP duty, we all remain firmly attached to direct work and bring this into our training and consultancy offer.

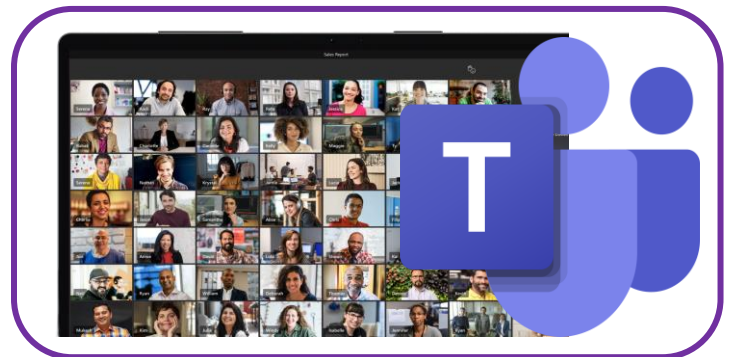
There has been some exciting changes and developments with the crew, not only do we have Anita Gurry as our children & families Principal Social Worker, but we are also delighted to announce that Tony Deane (also known as @AsifAMHP in the twitter-verse) is joining the crew mid-September as our Adult & Mental Health Principal.

Contrary to popular belief (well twitter anyway) Tony will not be retiring or leaving social work, we'll be keeping him busy shouting about the Mental Health Act from this side of the fence – independent practice is alive and well!

We are also pleased to announce that Tony Clamp, one of our long terms associates has joined the core crew and is now Consultant Social Worker (Motivational Interviewing). Tony was the Graduate Teaching Assistant (GTA) who taught Chloe and Daisy on their MI training over 20 years ago!

Both Tony's are great additions to the crew 😊
Catch them soon on a programme near you!

In the world of associate crew, we are pleased to welcome Kane Barnacle, an MCA and DoLS specialist and a regular in the court of protection chambers, delivering specialist advocacy and litigation friend services to several areas. Kane will be joining the BIA crew delivering parts of the next Tavistock BIA cohort group.



Our only non-social work crew member is a familiar face in MCA and social care world. Tim Spencer-Lane is our honorary 'AMHP' and brings legal grounding and a critical perspective to the work we do.

"Many ideas grow better when transplanted into another mind than the one where they sprang up."

*Oliver Wendell Holmes
(B. March 1841 – D. March 1935)*



Organisational Accreditations

We are pleased to announce that we have now completed the transition from Daisy Bogg Consultancy Ltd to DCC Interactive Ltd (known as DCC-i), and among other things we have successfully transferred our accreditations and met the requirements for several other organisational accreditations, based on our operating and employment practices.

More reasons you can continued to feel confident and assured in the services we provide!



Independent Social Work Services

Whilst delivering a wide range of CPD opportunities across the country, we are not just a training organisation. All our crew continue to practice in a range of areas, and we are happy to discuss independent assessment, supervision, evaluation, and review services, based on our grounding in social work practice. All our professional social work staff maintain current registration with Social Work England (and in one case Social Care Wales).

[Our Services](#)

[Vision & Values](#)



Gearing up for LPS & Upcoming Reforms

Like everyone else we are waiting with bated breath for the publication of the new MCA/LPS code of practice and the accompanying regulations. In the meantime, the crew is keeping its ear to the ground and developing a range of programmes to meet the needs of your workforce across AMCP, adults, children & families, and mental health.

It's coming.... we just aren't sure exactly when!

It's clear that the timeline of spring 2021 for the code and regulation consultations, that the schedule of legislative reform for the MCA and DoLS is somewhat behind schedule.

Current thinking is September for these documents – but please don't hold your breaths (blue is a very worrying colour for a human!)

In the meantime, we have been involved in the early AMCP programme discussions with Social Work England and are keeping an eye on developments via BASW and the range of professional networks we are involved in.....your guess is as good as ours!

What we do know is that when it does finally arrive there will be much work to do!

In preparation for the next stages, we have been developing updates, refreshers, and programmes for both providers and commissioners, as well as working with CCG colleagues in our home patch as part of the planning process.

Details of the initial awareness programmes, that will be available, are now listed in our shiny new catalogue, click on the button to see where we are starting from for general programmes.

[DoLS & LPS](#)

As always, please contact us to discuss your specific workforce needs and to start making plans for what will be a massive CPD undertaking!



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Using MS Teams for CPD

Based on our experience over the last 18-months, we would really appreciate it if you could help us improve your delegates experience by ensuring the following:

- ✓ All delegates have a Mic, Camera & up-to-date browser to enable participation.
- ✓ All delegates know participation is mandatory, it's not a webinar!
- ✓ All delegates know they must not drive while training.
- ✓ All delegates are encouraged to join the team in advance.
- ✓ You make us aware of any additional learning needs.
- ✓ Registers are provided in editable .XLS format and tell us the person's role.

Last little bit of good news – MS Teams Tech has finally caught up with us, so if your training is a one-off course, has lots of partner agencies where there may be IT permissions complications and you don't need the group to have lots of extra resources – we can do sessions as diary invite meetings – which we know was on your wish list – particularly for NHS colleagues.

If you'd like to discuss the Pros and Cons of creating DCC-I guest accounts for your delegates and inviting them to a team, versus using diary invite meetings (or indeed any other tech element of delivery) please contact us!

RUSS' TOP TIPS!

To get us going here's my top tip for improving your internet experience at home!

Video Conferencing is very information heavy. You really must have full bars on your Wi-Fi signal to have a good experience, but remember, the more going on on-screen, the more information is going down that little wire, to your home router and then just floating through the air from your router, to wherever you happen to be in your home or office! The further you are from your router the more obstacles that information must face.

I often liken it to The Hobbit series. The original signal is Frodo leaving home in the Shire with the ring to the fires of Mount Doom in Mordor. By the end of the journey, although he gets there and destroys the ring, he is a little battered and worse for wear!

Follow this link to see how you can use your home electricity circuit to have a wired connection anywhere in your home! [CLICK HERE!](#)

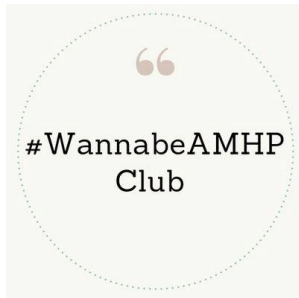
Have a question for Russ?

Don't let tech anxiety be a barrier to learning and engaging with peers, the internet can be a font of knowledge and wisdom (if approached with confidence and a bit of caution).

Email your questions to support@dcc-i.co.uk

Coming Up Soon!

Do you have a keen interest in all things AMHP?
Why not join the #WannabeAMHP club!



The first rule of #WannabeAMHP club?
Talk about #WannabeAMHP club 😊

This club was created by a student integrated mental health nurse/social worker from Edge Hill University who aspires to be an AMHP and wanted to create a fun place to learn about the role. If you are a student, or even an experienced social worker why not go back to basics and learn all about the Approved Mental Health Professional role.

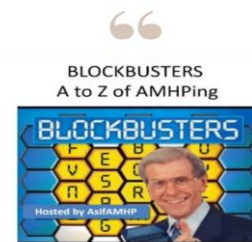
Each club meeting hosts a special guest and discusses different topics. The sessions are informal but educational and intended to be pitched for students and those with little or no knowledge of the AMHP role.

For details on how to join this free peer-led club, and to be added to the mailing list, please contact Emma at wannabeamhp@gmail.com

If you have any ideas or wish to be considered as a future guest and feel you have something to offer, then please Emma know at the #wannabeamhp email address.

- Criteria to be eligible for the #WannabeAMHP club -
1. Must be interested in the AMHP role
 2. Must enjoy the odd cheesy tune.

Be there or be square!



Special Guest as seen on Twitter
@AsifAMHP 🐦

Wednesday, 8th September sees the 2nd #WannabeAMHP club meeting with special guest speaker @AsifAMHP (our very own Tony Deane) titled "*The A to Z of AMHPing*".

Coming up over the next few months.... (Click for more information)

BIA Qualification Programmes
Taking applications for Feb 2022

Tavistock
BIA Qualifying
Programme

BIA Refresher Programmes
Spaces for October 2021 available

BIA Refreshers

BASW CPD Programme
Session's restart September 2021

BASW CPD & NQSW
Programmes